

# HOW TO...

## *Book an appointment*

We have a range of appointments available to book, including a number of telephone appointments.

- **On-the-day appointments** – Appointments are booked from the moment the practice opens at 8am each weekday morning. Call us on 01274 224888 as early as possible to book.
- **Pre-Bookable appointments** – Pre-bookable appointments are available up to 2 weeks in advance. Please call us on 01274 224888 after 9:30am to arrange pre-bookable appointments.
- **Telephone appointments** – Telephone appointments are available to book up to 2 weeks in advance. Please contact us on 01274 224888 to arrange a telephone appointment. Please note that telephone appointments are usually dealt with between 11am and 1pm each day.
- **Late evening appointments** – We run an evening clinic every Monday from 6:30pm to 7:30pm. This includes both GP and Nurse appointments. Appointments in this clinic can be booked up to 1 week in advance by phone, and are available to book online through our SystemOnline service.
- **Nurse or Healthcare Assistant appointments** – Appointments with our Practice Nurses are all available to book in advance up to 4 weeks. Please call us on 01274 224888 after 9:30am to arrange an appointment with a Nurse or Healthcare Assistant.
- **Home visits** - If your illness or disability prevents you from being able to attend the surgery, please contact us before 11am to arrange a home visit. A doctor may call you back to discuss your condition before coming out to see you.

## Who works when?

The table below shows the days each of our doctors and nurses usually work at Bowling Hall Medical Practice.

	MON		TUE		WED		THU		FRI	
	AM	PM	AM	PM	AM	PM	AM	PM	AM	PM
<b>Dr Dewhirst</b>	•				•	•	•	•		
<b>Dr Nix</b>	•	•	•	•	•	•				
<b>Dr Hartley</b>	•	•	•				•	•	•	•
<b>Dr Mahmood</b>	•	•			•	•	•	•	•	•
<b>Dr Hepworth</b>	•	•	•	•			•	•		
<b>Judith</b>	•	•	•	•	•	•				
<b>Pam</b>	•	•	•	•	•	•				
<b>Lauren</b>			•	•	•	•			•	•
<b>Karen</b>			•		•		•		•	
<b>Lisa</b>	•	•	•	•			•	•		