

Patient Forum

Aims & Objectives

Aim

The aim of the Patient Forum is to ensure that effective communications are established in the Practice for all service users and staff. The Patient Forum will be the arena where issues and concerns are raised by participants in order to influence and develop healthcare services within the Practice.

Objectives

- 1. To make a positive difference.
- 2. To be actively involved and consulted in any potential service developments.
- 3. Provide feedback on patients' needs, concerns and interests.
- 4. Continue to improve communications.
- 5. The Patient Forum shall, from time to time, set up working groups and/or (sub) committees to facilitate areas of development.
- 6. Work closely with professionals on key issues.
- 7. Initiate, help and attend events to promote and educate on health issues.
- 8. Initiate aid in the design of and evaluate the outcomes of surveys.
- 9. Liaise with other Patient Participation Groups in the area (NHS Bradford & Airedale can help put you in touch with other groups).