

Patient Forum

Code of Conduct & Confidentiality

To be a member of the Patient Forum you must agree to abide by the code of conduct.

1. Treat others within the Patient Forum with equality, respect, trust and consideration at all times.
2. Listen to and respect the views of all members of the Patient Forum, regardless of whether they are service users or staff.
3. Challenge behaviour by Patient Forum members or others that is discriminatory, unfair or undermines the aims and objectives of the group.
4. Do not breach confidentiality of any of your contacts, the other Patient Forum members or sensitive information you may have access to as a member of the group. This includes taking issues outside of the Patient Forum and approaching the Media.
5. In the course of your involvement with the Practice, you may have access to, see or hear, confidential information concerning patients, staff or associated healthcare professionals. This information is strictly confidential and must not be disclosed to unauthorised persons. This obligation shall continue in perpetuity.

Disclosures of confidential information or disclosures of any data of a personal nature can result in prosecution for an offence under the Data Protection Act 1998 or an action for civil damages under the same Act.

6. If members of the Patient Forum fail to abide by the code of conduct they may be asked to leave the group.

I agree to abide by the above code of conduct

Print

Signed

Date